

1 Q. **Re: p. B-134** Provide better particulars of the “Industry Standards” referred  
2 to in the last paragraph on p. B-135, including any publication of such  
3 standards on which Hydro relies, and provide a list of organizations which, to  
4 Hydro’s knowledge, replace computer equipment in accordance with these  
5 standards.

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8 A. Hydro has 15 years of experience in the deployment and administration of  
9 servers. This experience combined with discussions with other IT  
10 departments and hardware and software vendors are used to confirm the life  
11 expectancy of the servers. It is in this context that industry standard is given.

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13 Factors that can affect reliability and life expectancy are:

- 14 1. Hardware Vendor Support  
15 2. Operating System Vendor support  
16 3. Application Vendor support  
17 4. Business Requirements