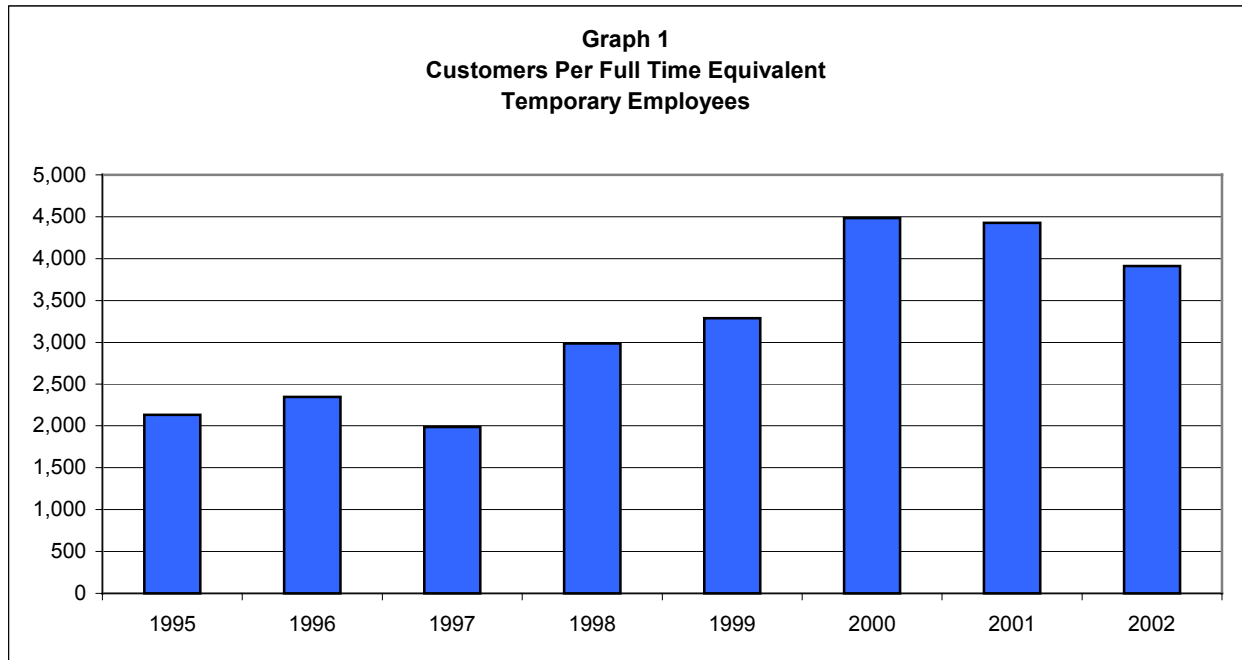


Requests for Information

1 **Q. Please provide a similar bar graph for the period 1992 to 2002 showing all full time**
2 **equivalents – temporary and – contractual employees. Please provide a**
3 **corresponding table.**

4
5 A. Graph 1 below shows the ratio of customers to full-time equivalent (FTE) temporary
6 employees for the period 1995 to 2002. FTE data for temporary employees prior to 1995
7 is not readily available.



8 Table 1 below summarizes of the number of customers and the number of FTE temporary
9 employees for the period 1995 to 2002.
10

Table 1 Customers and Full-Time Equivalent Temporary Employees 1995-2002		
Year	Customer Accounts	Temporary Employee (FTEs)
1995	206,674	97
1996	208,796	89
1997	210,686	106
1998	212,110	71
1999	213,641	65
2000	215,210	48
2001	216,879	49
2002	219,072	56