

Q. Provide the customers/employee for the years 1998 through 2002 (with 2002 figures projected through year-end), and forecast for the years 2003 and 2004 on the basis of the 2003 General Rate Application.

A. Table 1 below provides the number of customer accounts per full time equivalent employee (FTE) for the years 1998 to forecast 2004.

Table 1 Customer Accounts per FTE			
Year	Customer Accounts¹	FTEs	Customer Accounts per FTE
1998	212,110	776	273
1999	213,641	768	278
2000	215,210	704	306
2001	216,879	675	321
2002 (forecast)	218,706	665	329
2003 (forecast)	220,293	661	333
2004 (forecast)	221,705	661	335

¹ Customer accounts at year-end.