

*Requests for Information*

**Q. Provide the customers/employee for the years 1998 through 2002 (with 2002 figures projected through year-end), and forecast for the years 2003 and 2004 on the basis of the 2003 General Rate Application.**

A. Table 1 below provides the number of customer accounts per full time equivalent employee (FTE) for the years 1998 to forecast 2004.

<p style="text-align: center;"><b>Table 1</b> <b>Customer Accounts per FTE</b></p>			
<b>Year</b>	<b>Customer Accounts<sup>1</sup></b>	<b>FTEs</b>	<b>Customer Accounts per FTE</b>
1998	212,110	776	273
1999	213,641	768	278
2000	215,210	704	306
2001	216,879	675	321
2002 < >	219,072	666	329
2003 (forecast)	220,887	661	334
2004 (forecast)	222,508	661	337

<sup>1</sup> Customer accounts at year-end.