

1 **Q. Provide the system average interruption duration index (SAIDI) (excluding impacts**
2 **of outages on Hydro's system) for the years 1998 through 2002 (with 2002 figures**
3 **projected through year-end), and forecast for the years 2003 and 2004 on the basis**
4 **of the 2003 General Rate Application.**

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6 A. The Company's SAIDI statistics for 1998 through 2001 and the forecast SAIDI for 2002
7 (excluding the impacts of loss of supply from Newfoundland and Labrador Hydro) can be
8 found in Table 22 on Page 40 of the Operations and Customer Service Evidence filed
9 with the Board on October 11, 2002. The Company's forecast SAIDI for 2003
10 (excluding the impacts of loss of supply from Newfoundland and Labrador Hydro) is
11 4.62 hours. The Company has not developed target reliability measures beyond 2003.