

Requests for Information

1 **Q. Provide the system average interruption duration index (SAIDI) (excluding impacts**
2 **of outages on Hydro's system) for the years 1998 through 2002 (with 2002 figures**
3 **projected through year-end), and forecast for the years 2003 and 2004 on the basis**
4 **of the 2003 General Rate Application.**

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6 A. The Company's SAIDI statistics for 1998 through 2002 < > (excluding the impacts of
7 loss of supply from Newfoundland and Labrador Hydro) can be found in Table 22 on
8 Page 40, of the Operations and Customer Service Evidence < >. The Company's forecast
9 SAIDI for 2003 (excluding the impacts of loss of supply from Newfoundland and
10 Labrador Hydro) is 4.62 hours. The Company has not developed target reliability
11 measures beyond 2003.