

1 **Q. Provide the system average interruption frequency index (SAIFI) (excluding**
2 **impacts of outages on Hydro's system) for the years 1998 through 2002 (with 2002**
3 **figures projected through year-end), and forecast for the years 2003 and 2004 on the**
4 **basis of the 2003 General Rate Application.**

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6 A. The Company's SAIFI statistics for 1998 through 2001 and the forecast SAIFI for 2002
7 (excluding the impacts of loss of supply from Newfoundland and Labrador Hydro) can be
8 found in Table 22 on Page 40 of the Operations and Customer Service Evidence filed
9 with the Board on October 11, 2002. The Company's forecast SAIFI for 2003 (excluding
10 the impacts of loss of supply from Newfoundland and Labrador Hydro) is 3.63
11 interruptions. The Company has not developed target reliability measures beyond 2003.