

*Requests for Information*

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1 **Q. Provide the system average interruption frequency index (SAIFI) (excluding**  
2 **impacts of outages on Hydro's system) for the years 1998 through 2002 (with 2002**  
3 **figures projected through year-end), and forecast for the years 2003 and 2004 on the**  
4 **basis of the 2003 General Rate Application.**

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6 A. The Company's SAIFI statistics for 1998 through < > 2002 (excluding the impacts of  
7 loss of supply from Newfoundland and Labrador Hydro) can be found in Table 22 on  
8 Page 40, of the Operations and Customer Service Evidence < >. The Company's forecast  
9 SAIFI for 2003 (excluding the impacts of loss of supply from Newfoundland and  
10 Labrador Hydro) is 3.63 interruptions. The Company has not developed target reliability  
11 measures beyond 2003.