

1 **Q. Provide all studies undertaken by Newfoundland Power, or under its direction,**  
2 **comparing its performance to other utilities.**

3  
4 A. Newfoundland Power has not undertaken any formal studies, or directed that studies be  
5 undertaken, comparing its overall performance to other utilities.

6  
7 As a member of the Canadian Electricity Association (CEA), the Company receives  
8 statistical information regarding the performance of member utilities in respect of service  
9 reliability and safety.

10  
11 For a comparison of Newfoundland Power's electrical service reliability with CEA  
12 composite averages, please refer to the Company's response to Request for Information  
13 CA-104, filed during the Company's 2003 Capital Budget Hearing.

14  
15 For a comparison of Newfoundland Power's safety performance with CEA composite  
16 averages, please refer to the Company's response to Request for Information NLH-230.