

1 **Q. In reference to the evidence of Earl Ludlow, page 33, table 19, what were the total**
2 **costs expended by Newfoundland Power to achieve these improvements in SAIDI**
3 **and SAIFI, and how do they compare with customer willingness to pay figures?**
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5 A. Table 1 below provides the capital cost (by feeder) of the refurbishment projects referred
6 to in lines 18-19 on page 32 of the pre-filed evidence of Mr. Earl Ludlow, in relation to
7 the feeders listed in Table 19 on page 33 of his evidence.
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Table 1 Cost by Feeder of the Refurbishment Projects (\$000s)	
Feeder	Cost
DUN-01	1,369
RVH-01	449
OPL-01	1,104
BLK-02	913
FRN-01	38
FRN-02	638
ROB-01	620
ABC-02	50
HOL-01	519
OPL-02	538
BLA-01	1,262
DOY-01	251
LAU-02	716
Total	8,467

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33 Customers of Newfoundland Power consistently rank reliability of supply and price as
34 the most important attributes of electrical service. Please refer to the Company's
35 response to Request for Information CA-85(b) from Newfoundland Power's 2003 Capital
36 Budget Hearing for additional information pertaining to the balance between service
37 reliability and customer's willingness to pay.