

1 **Q. Please advise if new customers making application for service are advised by**
2 **Newfoundland Power of the Company's current application for a rate increase and**
3 **of the Board's decision in Order No. P.U. 7 (2002-2003), which will result in rate**
4 **increases in 2003 and beyond due to the debt in the rate stabilization account.**
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6 **A.** Newfoundland Power representatives do not specifically advise new customers making
7 application for service of the Company's current rate application or Order No. P.U. 7
8 (2002-2003). Information on the Company's 2003 general rate application is provided to
9 all customers via bill inserts, media releases and the Company's website.