

1 **Q. In reference to line 12, please provide a table stating the actual numbers of persons**  
2 **who paid bills electronically between 1996 to forecast.**

3  
4 A. Table 1 provides the number of monthly payments made electronically from 1997 to  
5 forecast 2002. Data for 1996 is not available.  
6

<b>Table 1</b> <b>Monthly Average Number of Customer Payments</b> <b>Electronic Payments</b> <b>1997 – 2002F</b>	
<b>Year</b>	<b>Electronic Payments</b>
1997	10,706
1998	18,883
1999	26,790
2000	41,539
2001	53,105
2002F	63,600