

Q. In reference to the evidence of Earl Ludlow, page 22, Table 13 Operating Expenses – Information Systems, please provide the forecast versus actual, year over year, from 1996 to current and forecast, and the percent of increase/decrease, as the case may be, in forecast versus actual.

A. Table 1 below provides a comparison of the actual versus forecast Operating Expenses – Information Systems for the period 1996 to forecast 2004.

Table 1 Actual versus Forecast Operating Expenses – Information Systems 1996 – 2004F (\$000s)				
Year	Forecast	Actual	Variance – Over (Under)	
			\$	%
1996	- ¹	3,707	n/a	n/a
1997	- ¹	3,389	n/a	n/a
1998	3,539	3,264	(275)	(7.8)
1999	3,799	3,350	(449)	(11.8)
2000	3,233	3,036	(197)	(6.1)
2001	3,104	3,114	10	0.3
2002F	2,786	n/a	n/a	n/a
2003F	3,062	n/a	n/a	n/a
2004F	3,135	n/a	n/a	n/a

¹ Actual 1996 and 1997 expenses have been recategorized for comparative purposes in accordance with approved changes to the Company's System of Accounts. Forecast expenses for 1996 and 1997 are not readily available on the same comparative basis.