

Requests for Information

Q. Please provide the Company's actual labour cost and as a percent of the Company's Gross Operating Expenses for the years 1996 to current and to forecast 2003-2004, indicating the percent of increase/decrease, as the case may be, year over year.

A. Table 1 below provides a comparison of the Company's actual operating labour cost as a percent of the Company's Gross Operating Expenses for the period 1996 to forecast 2004, and the percent increase or decrease.

Table 1 Operating Labour as a Percentage of Gross Operating Expenses 1996 – 2004F (\$000s)				
Year	<> Labour Cost	Gross Operating Expenses	Labour as a Percentage of Gross Operating Expenses	Percent of Increase / Decrease
1996	33,657	59,927	56.2	
1997	33,107	61,531	53.8	(2.4)
1998	30,833	55,359	55.7	1.9
1999	30,813	54,782	56.2	0.5
2000	27,994	54,466	51.4	(4.8)
2001	27,703	55,083	50.3	(1.1)
2002	28,410	52,776	53.8	3.5
2003F	28,148	53,937	52.2	(1.6)
2004F	28,992	54,534	53.2	1.0