

Q. Please provide a breakdown, year over year, 1996 to current, of the component of labour costs attributable to permanent employees – the component attributable to temporary employees – the component attributable to contract labour costs – and the component attributed to overtime, in actual dollar amounts and on a percentage basis.

A. Table 1 below provides a breakdown of the Company's internal operating labour costs for the period 1996 to forecast 2002.

Table 1 Internal Operating Labour 1996-2002F					
Year		Permanent	Temporary	Overtime	Total
1996	(\$000s)	29,414	2,729	1,514	33,657
	%	87.4	8.1	4.5	100.0
1997	(\$000s)	28,032	3,238	1,837	33,107
	%	84.7	9.8	5.5	100.0
1998	(\$000s)	27,123	1,986	1,724	30,833
	%	88.0	6.4	5.6	100.0
1999	(\$000s)	26,930	1,808	2,075	30,813
	%	87.4	5.9	6.7	100.0
2000	(\$000s)	24,615	1,451	1,928	27,994
	%	87.9	5.2	6.9	100.0
2001	(\$000s)	24,476	1,386	1,841	27,703
	%	88.4	5.0	6.6	100.0
2002 (F)	(\$000s)	24,407	1,670	1,879	27,956
	%	87.3	6.0	6.7	100.0