

- 1 **Q. In reference to the evidence of Earl Ludlow, page 36, line 22, please provide the**
2 **Company's targets for response time.**
3
4 A. Newfoundland Power is currently targeting its response time to service interruptions to be
5 85% within two hours. As stated in the pre-filed evidence of Mr. Ludlow, page 36, lines
6 21-22, the Company is presently meeting this target.