

- 1   **Q.    In reference to the evidence of Earl Ludlow, page 42, Graph 2, please provide the**  
2   **actual number of customers who pay by mail, averaging monthly, for the years 1998**  
3   **to current.**  
4  
5   **A.    Please refer to the Company's response to CA-447 for information on the number of**  
6   **customers who pay by mail.**