

1 **Q. In reference to the evidence of Earl Ludlow, page 44 – Automatic Outage**
2 **Information, please provide the number of calls the Company received for the years**
3 **1999 to 2002 current, through the use of the outage notification system.**
4

5 A. Table 1 below provides the number of calls handled by the TVD outage notification
6 system annually over the period from 1999 through 2002.
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| Table 1 Calls Handled TVD Outage Notification System 1999-2002 | |
|---|--------------|
| Year | Calls |
| 1999 | 149,008 |
| 2000 | 71,371 |
| 2001 | 83,040 |
| 2002 | 85,119 |