

1 **Q. In reference to the evidence of Earl Ludlow, page 45, line 15, please advise as to the**  
2 **number of customers who have submitted their meter reading by use of the Internet**  
3 **option in the years 2000 to date.**

4  
5 A. The functionality associated with submitting a meter reading via the Internet was  
6 upgraded in October 2001 to an interactive meter dial from a basic numerical entry field.  
7 Table 1 below provides the data up to the end of December 2002.  
8

<b>Table 1</b> <b>Internet Usage for Submitting</b> <b>a Meter Reading</b>			
	<b>2000</b>	<b>2001</b>	<b>2002</b>
Submit a Meter Reading	2	164	258