

1 **Q. In reference to the evidence of Earl Ludlow, page 54, line 7, please advise if the**
2 **Company has information as to how many of their residential customers have faxes**
3 **for the receipt of information.**
4

5 A. The Company does not have any information on how many residential customers have
6 faxes. Customer Account Representatives do send forms and information to customers
7 via fax when requested. However, fax numbers are not retained as part of customers'
8 account information.