Transcript: July 23, 1996, pages 153 to 154 1996 General Rate Proceeding

	y 23, 1996		verbaum Court Reporters
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1	say, we were anticipating that as part of the	1	Board of the two letters that Mr. Ryan had, an
2	strategic planning process that the Board was	2	exchange of correspondence. Mr. Vardy wrote Mr.
3	undertaking, we were assuming that we would make	3	Ryan concerning the matter of compensation for
4	some sort of submission at that time and prior to	4	executives and other matters and Mr. Ryan wrote
5	making that submission, we had sort of looked	5	back. And I've just had the opportunity to look at
6	forward to sitting down and giving this a little	6	Mr. Ryan's response, so I think I would be entitled
7	more thought. So let's put it this way, I don't	7	to put a question to him concerning it, and I think
8	think we're at that stage yet, but we are certainly	8	it's in DMB-200.
9	interested in pursuing it and we'd like to see it	9	A. Yes.
10	move fairly quickly if we could.	10	Q. I think you gave the number DMB-200 on it, Mr.
11	Q. Thank you.	11	Hanrahan.
l	COMMISSIONER MACDONALD:		MR. HANRAHAN:
13	Q. Could I ask one point of clarification. You	13	O. Yes, that's right.
14	mentioned there's 50 percent of your complaints were	14	A. That's the letter dated June 1st, 1995.
15	about the bimonthly readings, or 50 percent of your		MR. BROWNE:
16	customers?	16	
17	A. I said, Commissioner MacDonald, that we have done	17	the Chairperson of the Board, and it says in
18	surveys with reference to bimonthly meter reading,	18	
19	and if you ask the consumers what they think about	19	
20	bimonthly meter reading, about half of them will say	20	
21	they don't like it.	21	
22	Q. Thank you.	22	
1	VICE-CHAIR GALWAY:	23	
24	Q. I guess even though we didn't discuss this, I was	24	
<u> </u>		-	
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1	going to have a follow-up request and I was leading	1	- I
2	to asking for an undertaking that you provide the	2	•
3	outcome of that survey to the Board because you're	3	
4	using your best recollection. It'd be better to put	4	•
5	the facts in. So I'd like to formally request that	5	-
6	that be provided.	6	· ·
7	A. Maybe I might put another point on the record seeing	7	• •
8	we're back to that subject, and that is that if the	8	
9	Board decides that they agree with us that we should	9	
10	think about doing away with bimonthly, perhaps the	10	, <u> </u>
	into timo to do it would be when my move		
11	most appropriate time to do it would be when we move	11	•
12	to optimize the meter routes, try to do both at the	12	as Chairman. This charges is intended to be a
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