1 **Q.   Indicate Newfoundland Power's IT Operating Budget Distribution by Resource**
2 **category ($ of total) for hardware, software, external service providers,**
3 **telecommunications and internal staff.**
4
5 A.   Table 1 below provides a summary of Newfoundland Power's Information Systems
6   operating costs broken down by hardware, software, external service providers,
7   telecommunications, and internal staff.
8

Table 1 Information Systems Operating Costs ($000s)				
	Actual	**Forecast**		
	2001	**2002**	**2003**	**2004**
Hardware	426	334	338	346
Software	514	471	487	499
External Service Providers	409	160	143	147
Telecommunications	317	336	381	391
Internal Staff [1]	1,448	1,485	1,713	1,752
Total Operating Budget	**3,114**	**2,786**	**3,062**	**3,135**

9
10   1. Includes all internal operating labour, miscellaneous materials, travel and training.