1   **Q.**   **Indicate Newfoundland Power's IT Operating Budget Distribution by Resource**
2   **category ($ of total) for hardware, software, external service providers,**
3   **telecommunications and internal staff.**
4
5   A.   Table 1 below provides a summary of Newfoundland Power's Information Systems
6   operating costs broken down by hardware, software, external service providers,
7   telecommunications, and internal staff.
8

Table 1 Information Systems Operating Costs ($000s)				
	Actual		**Forecast**	
	2001	**2002**	**2003**	**2004**
Hardware	426	342	338	346
Software	514	503	417	427
External Service Providers	409	164	143	147
Telecommunications	317	326	361	370
Internal Staff [1]	1,448	1,452	1,603	1,643
Total Operating Budget	**3,114**	**2,787**	**2,862**	**2,933**

9
10   1. Includes all internal operating labour, miscellaneous materials, travel and training.