

1 **Q. Provide details of staffing levels by department, classification and location for each**
2 **year since 1998.**

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4 A. Table 1 below provides staffing levels in the form of Full Time Equivalents (FTEs) by
5 department for 1998 to forecast 2002. The Company does not track FTE's by
6 classification or location due to the substantial administrative effort that would be
7 required to maintain such information.
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Table 1 Corporate Staffing Levels Full Time Equivalents (FTEs) 1998 –2002F					
Department	1998	1999	2000	2001	2002 Forecast
Executive	9.1	12.8	11.2	9.6	9.0
Customer Service ²	69.8	67.8	91.0	85.6	98.3
Human Resources	36.5	29.5	29.0	25.0	26.9
Finance	60.2	57.4	20.5	20.4	22.6
Information Systems	46.8	58.8	55.4	35.6	42.2
Internal Audit	3.6	3.1	3.3	4.8	5.0
Energy Supply ¹	66.5	59.2	43.4	57.4	57.3
Operations ¹	1.0	1.0	1.0	1.0	21.6
Eastern Region ³	115.3	114.7	104.9	176.6	166.1
Western Region ³	120.4	120.3	108.5	175.3	182.2
Corporate Communications ²	7.0	7.4	10.3	10.6	-
St. John's Region ³	99.3	90.1	79.8	-	-
Avalon Region ³	91.3	85.6	73.1	-	-
Systems, Operations & Security ¹	5.0	17.8	20.2	-	-
Power Systems ¹	36.4	35.9	45.4	51.1	-
Corporate Office ⁴	7.9	7.0	7.0	22.2	34.0
Total	776.1	768.4	704.0	675.2	665.2

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- ¹ Figures reflect the reorganization of the Engineering group (Energy Supply, Operations, Systems Operations & Security, and Power Systems) from 4 to 2 departments (Energy Supply and Operations).
² In 2000 Corporate Communications assumed responsibility for Corporate Safety. In 2002 the Corporate Communications department merged with Customer Service.
³ In 2001 the number of Regions was reduced from 4 (Eastern, Western, St. John's and Avalon) to 2 (Eastern and Western).
⁴ Corporate Office now includes Materials Management, Legal, Environment and Transportation & Lands. These functions report directly to the Executive, as opposed to a departmental manager.