

Requests for Information

Q. Provide details of staffing levels by department, classification and location for each year since 1998.

A. Table 1 below provides staffing levels in the form of Full Time Equivalents (FTEs) by department for 1998 to < > 2002. The Company does not track FTE's by classification or location due to the substantial administrative effort that would be required to maintain such information.

Table 1 Corporate Staffing Levels Full Time Equivalents (FTEs) 1998 –2002					
Department	1998	1999	2000	2001	2002 < >
Executive	9.1	12.8	11.2	9.6	9.0
Corporate Office ¹	7.9	7.0	7.0	22.2	33.6
Customer Service/ Corporate Communications and Customer Service ^{2&3}	69.8	67.8	91.0	85.6	97.9
Corporate Communications ²	7.0	7.4	10.3	10.6	-
Finance/ Finance and Regulatory Affairs ³	60.2	57.4	20.5	20.4	22.7
Human Resources	36.5	29.5	29.0	25.0	27.1
Information Services	46.8	58.8	55.4	35.6	42.3
Internal Audit & Corporate Effectiveness	3.6	3.1	3.3	4.8	4.9
Energy Supply/Engineering & Energy Supply ⁴	66.5	59.2	43.4	57.4	58.0
Operations ⁴	1.0	1.0	1.0	1.0	21.4
Systems, Operations & Security ⁴	5.0	17.8	20.2	-	-
Power Systems ⁴	36.4	35.9	45.4	51.1	-
Eastern Region ⁵	115.3	114.7	104.9	176.6	163.6
Western Region ⁵	120.4	120.3	108.5	175.3	185.1
St. John's Region ⁵	99.3	90.1	79.8	-	-
Avalon Region ⁵	91.3	85.6	73.1	-	-
Total	776.1	768.4	704.0	675.2	665.6

¹ Corporate Office now includes Materials Management, Legal, Environment and Transportation & Lands. These functions report directly to the Executive, as opposed to a departmental manager.

² In 2002, the Corporate Communications department merged with Customer Service.

³ In 2000, the Customer Accounting section moved from Finance to Customer Service.

⁴ Figures reflect the reorganization of the Engineering group (Energy Supply; Operations; Systems, Operations & Security; and Power Systems) from 4 to 2 departments (Engineering & Energy Supply; and Operations).

⁵ In 2001, the number of Regions was reduced from 4 (Eastern; Western; St. John's; and Avalon) to 2 (Eastern; and Western).