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- Q. Recalculate Table 1 p. 7 using the gross operating expenses as per Exhibit EAL-2; i.e. including pension and deferred regulatory costs.
- A. Table 1 below provides a comparison of the number of customers, energy sales, gross operating expenses and gross operating expenses per customer for 1998, 2002 and forecast <>2003 and 2004 as requested.

Table 1 Comparison of Customers, Energy Sales and Gross Operating Expenses¹ (1998-2004)

	Actual 1998	Actual 2002	Forecast 2003	Forecast 2004	Percentage Increase (Decrease) 1998 to 2004
Number of Customers ²	212,110	219,072	220,887	222,508	4.9
Total Sales ³ (GWh)	4,440	4,765	4,851	4,920	10.8
Gross Operating Expenses (000s)	\$55,359	\$52,776	\$53,937	\$54,534	(1.5)
Gross Operating Expense per Customer	\$261	\$241	\$244	\$245	(6.1)

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⁸ 9

¹ Gross operating expenses including pension and deferred regulatory costs.

² The customer numbers are as at year end.

³ Sales forecast based on proposed rates.