

1 **Distribution**

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3 **Q. What steps, if any, has NP taken to seek compensation for costs and damages**  
4 **arising from the premature failure of automatic sleeves?**

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6 A. The terms of purchase of this equipment did not include any guarantees regarding the  
7 performance or longevity of these devices in the Newfoundland environment.  
8 Consequently the manufacturer is not willing to offer compensation.