## Q. <u>INFORMATION SYSTEMS</u>

PUB 23.0 (RE: p. 65 & 66 of 73) Customer Systems Replacement (\$144,000)

### **PUB 23.1**

Please provide a comparison of the budgeted and the actual expenditures for each of the years from 2000 to 2004F inclusive and graph variances. Please include details of expenditures in each year.

A. There were no budgeted or actual expenditures under the Customer Systems Replacement project during the period 2000 to 2002. Table 1 provides the actual expenditures for the project during 2003 and 2004F broken down by material, labour and other.

Prior to its 2004 capital budget process, Newfoundland Power did not produce an estimated breakdown of its budgeted capital expenditures into material, labour and other components. Accordingly, budget and variance information using such a breakdown is not available for years prior to 2004.

Tables 2 and 3 provide the 2003 and 2004F budgeted expenditures and the 2003 and 2004F variances from budget respectively. For 2003, both the budget (Table 2) and variances (Table 3) are indicated on a total basis. For 2004F, information is broken down by material, labour and other.

Chart 1 graphically compares actual versus budget expenditures, while Chart 2 shows annual variances as a percentage of budget.

# Table 1 Customer Systems Replacement Actual Expenditure 2000 to 2004F (\$000s)

•	Year	Material	Labour <sup>1</sup>	Other	Total
	2003 2004F	1	55 166	57 45	113

Does not include contract or engineering labour. Costs associated with consultants for Information Systems projects are budgeted in the Other category.

1

# Table 2 Customer Systems Replacement Budgeted Expenditure 2000 to 2004F (\$000s)

Year	Material	Labour	Other	Total
2003	N/A	N/A	N/A	170
2004F	15	166	45	226

N/A - Detailed budget breakdown not available prior to 2004

2 3

# Table 3 Customer Systems Replacement Budget Variances 2000 to 2004F (\$000s)

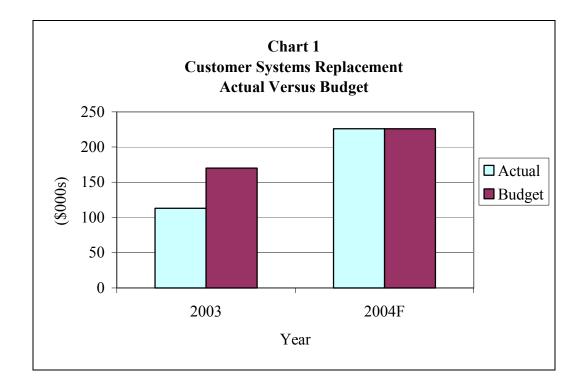
Year	Material	Labour	Other	Total
2003	N/A	N/A	N/A	(57)
2004F	-	-	-	

N/A – Detailed variance breakdown not available prior to 2004

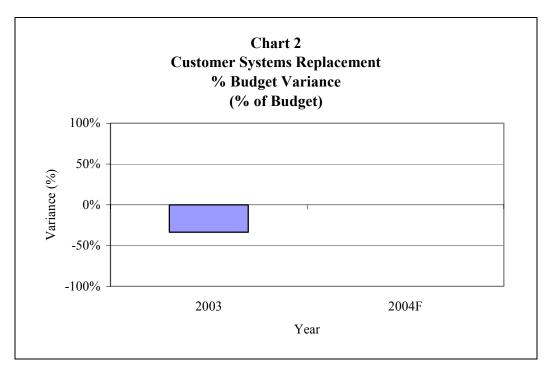
4 5

6

1



2 3 4



5