

Q. DISTRIBUTION**PUB 27.0 (B-31, B-33, B-35, B-37, B-39, B-41, B-44, B-49, and B-51)****PUB 27.5**

Provide the gross and net growth in new customers as well as the number of new customers expressed as a percentage of the existing customer base in the proceeding year, for each of the past five (5) years.

- A. Table 1 provides statistics on the total number of domestic customers, the gross and net growth in domestic customers, and the gross and net growth in domestic customers expressed as a percentage of the existing customer base in the preceding year for the period 2000 to forecast 2005.

Table 1 Newfoundland Power Inc. Domestic Customer Statistics					
Year	Domestic Customers	Net Domestic Growth	Change (%)	Gross Domestic Growth	Change (%)
2000	185,287	1,366	0.7	2,339	1.3
2001	186,828	1,541	0.8	2,306	1.2
2002	188,925	2,097	1.0	2,773	1.5
2003	191,314	2,389	1.3	3,022	1.6
2004F	193,440	2,126	1.1	2,832	1.5
2005F	195,189	1,749	0.9	2,461	1.3

The Company employs historical growth statistics for gross new domestic customers as a proxy for total customer growth in estimating capital expenditure requirements related to the connection of new customers.

Gross general service customer growth is not tracked by Newfoundland Power. This is largely the result of limitations in the Company's Customer Service System in reliably tracking service changes in the general service sector.

Table 2 provides statistics on the total number of customers, net growth in total customers, and net growth in total customers expressed as a percentage of the existing customer base in the preceding year for the period 2000 to forecast 2005.

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Table 2 Newfoundland Power Inc. Total Customer Statistics			
Year	Total Customers	Net Growth	Change (%)
2000	215,210	1,569	0.7
2001	216,879	1,669	0.8
2002	219,072	2,193	1.0
2003	221,653	2,581	1.2
2004F	223,965	2,312	1.0
2005F	225,881	1,916	0.9

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