

1 Q. **Reference: Evidence, page 2, lines 14-18**

2 When and at what cost was JD Edwards implemented at Hydro? In the response include the
3 capital and operating amounts spent on JD Edwards since its implementation.

4

5

6 A. JD Edwards World was implemented at Newfoundland and Labrador Hydro in 1999. Table 1

7 outlines the capital costs associated with the original JD Edwards World implementation

8 with the Customer Service module (Utility Customer Information System) and two

9 subsequent JD Edwards World upgrades. Table 2 provides operating expenses (excluding

10 labour) incurred since implementation. Labour expenses are excluded as they have not

11 been tracked in a manner that would permit identification of labour costs specific to JD

12 Edwards World over the 20-year period since its implementation.

Table 1: Capital Expenditures

Project	Implementation	
	Year	Capital (\$)
JDE Original Implementation	1999	12,829,520
JDE Upgrade	2004	585,359
JDE Upgrade	2013	833,964
Total Capital Expenditures		14,248,843

Table 2: Operating Expenditures

Expense	Operating (\$)
Oracle Maintenance Contract	6,611,507