

1 **Reference: Section 3: Finance**

2

3 **Q. Volume 1, page 3-39. Unpredictability in costs arising from response to customer**
4 **outages is discussed and it is stated that this “*can result in volatility in earnings*”.**
5 **Explain how Newfoundland Power has historically dealt with costs associated with**
6 **customer outages arising from severe weather.**

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8 **A. See response to Request for Information PUB-NP-039.**