

1 **Q. Please confirm that the cost and time to restore power to customers will in all cases**  
2 **be the same or more favourable after the sale of the Joint Use Support Structures**  
3 **than it was before?**

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5 A. The cost and time to restore power to customers will, in all cases, be the same after the  
6 sale of the Joint Use Support Structures.

7 As stated in response to PUB-NP-55 there is no change to the dispatch and response to  
8 trouble calls. Newfoundland Power will respond to *all* calls involving an interruption to  
9 any of its customers as per its current practice.

10 Table 2 of Response to Request for Information PUB-NP-1 contains a detailed  
11 comparison of customer services processes under the Joint Use Facilities Partnership  
12 Agreement and the 2011 Joint Use Agreement.