

1 Q. **Re: IN-NLH-015**

2 Please:

- 3 • clarify if the Residential Insulation Program applies only to attics and basements;
- 4 • indicate the typical increase in R-value compensated under the Residential
5 Insulation Program, and the typical incentive per customer;
- 6 • indicate how the increased R-value is determined and/or verified with respect to
7 a request under the Residential Insulation Program; and
- 8 • for the Residential Energy Star Windows Program, indicate the typical percent
9 of combined purchase/installation cost the the incentive of \$2/sq. foot
10 represents.

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13 A. The Residential Insulation Program applies to attics, basements, and crawl spaces.

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15 For 2012, an average increase of R-16 was incented for basement wall retrofits with
16 an average incentive of \$234, and an increase of R-23 for attic retrofits with an
17 average incentive of \$169.

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19 The increased R-values are determined through the application process which
20 requires customers to provide the existing R-value, the resulting R-value as well as
21 the dimensions of the space and receipts for insulation products purchased. The
22 verification process involves performing home audits on a sample of the approved
23 applications each year.

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25 The purchase and installation cost has not been tracked through the Energy Star
26 Windows program. The program incentive is not intended to move the customer to
27 make the decision to purchase new windows but is intended to encourage

1 customers who are purchasing windows to upgrade to Energy Star windows. The
2 incentive represents two-thirds (2/3) of the average incremental cost of an Energy
3 Star window which is approximately \$3/sq ft.