

1 Q. Consumer Question: Considering the unique challenges faced in rural
2 Newfoundland does NALCOR track home abandonment in the demand
3 projections, or is it just purely housing starts which are included within the
4 econometric modeling.

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7 A. Nalcor does track home abandonment through its net customer additions (which
8 includes disconnects). Nalcor forecasts domestic customer additions based on
9 housing starts and changes to real personal income levels per customer. Historical
10 domestic customer additions are net of customer disconnects which accounts for
11 homes or other types of domestic customer accounts which have had their
12 electricity services removed.