Q. Consumer Question: Regarding load growth, if an average domestic all-electric customer were to install an air-source heat pump, how much does Nalcor estimate would be the reduction in that customer's electricity consumption per year? What if the heat pump was a ground-source one?

7 A. The table below provides Nalcor's estimates of the reduction in electricity
8 consumption for heating if an average domestic all-electric household were to
9 install an air-source or ground-source heat pump.

| | Air-Source Heat Pump | Ground-Source Heat Pump |
|---|-------------------------|----------------------------|
| Heat Pump Seasonal Performance Factor (HSPF) 1,2 | 6.7 to 7.4 | 8.9 to 12.0 |
| Average All Electric Household Annual Consumption (kWh) | 24,700 | 24,700 |
| Average Annual Heating Energy Requirements (kWh) | 15,400 | 15,400 |
| Annual Energy Requirements with Heat Pump (kWh) | 7,474 | 5,143 |
| Electricity Savings (kWh) ³ | 7,926 | 10,257 |
| Percentage Savings on Household Consumption | 32% | 42% |

Note 1: HSPF as per Natural Resources Canada

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Note 2: Heat pump energy requirements calculated at HSPF range midpoint

Note 3: The impact on system peak demand of resistance or alternate backup for an air-source heat pump has not been established.