

1 **Q. Does Newfoundland Power record equipment damaged by severe storms in real**
2 **time, by locations, to later evaluate how the storms damaged its equipment? If done,**
3 **are the damage records produced by storm damage assessors or from the Outage**
4 **Management System?**

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6 A. Newfoundland Power's Outage Management System ("OMS") does not record specific
7 storm damage details, such as number of broken poles or blown tap fuses. The OMS
8 records customer reported outages in real time, by location. Information regarding
9 equipment damaged is typically tracked manually by operations staff responsible for
10 completing the equipment repairs.

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12 Any evaluation of how a storm damaged the Company's equipment would be done using
13 the customer reported outages and outage cause codes entered by field staff in the OMS,
14 supplemented by information provided by operations staff responsible for completing the
15 equipment repairs.