1	Q.	With reference to Hydro's response to IIC-NLH-027:
2		Please indicate if Hydro or NP contacted Synapse (or other alternative source of assessment
3		other than Dunsky) to reconcile or find potential reasons for the significant difference in
4		assumptions on customer behavior re: mini split heat pumps.
5		
6		
7	A.	When finalized, the findings from the 2020–2034 Conservation Potential Study conducted by
8		Dunsky Energy Consulting ("Dunsky") were shared with Synapse Energy Economics Inc.
9		("Synapse") for consideration in work presented to the Board of Commissioners of Public
10		Utilities ("Board"). Prior to results being finalized, a meeting was held between Dunsky, Synapse,
11		Newfoundland and Labrador Hydro and Newfoundland Power Inc. on July 25, 2019 to allow
12		Dunsky to share its findings and assumptions with Synapse. In the Board's final report on rate
13		mitigation options and impacts of the Muskrat Falls Project it was stated that "Synapse noted
14		that Dunsky presents a much more in-depth analysis of local conditions and should be used for
15		detailed input into the 2020-2034 CDM program design, as it was intended." <sup>1</sup>

<sup>&</sup>lt;sup>1</sup> "Reference to the Board – Rate Mitigation Options and Impacts Muskrat Falls Project – Final Report," Newfoundland & Labrador Board of Commissioners of Public Utilities, February 7, 2020, sec. 11.4 at p. 55.