

1 Q. What types of load control response measures does NL Hydro currently utilize within its grid
2 operations?

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5 A. Currently, in a non-emergency situation, Newfoundland and Labrador Hydro utilizes the
6 following types of load control response measures within its operations, not necessarily in this
7 order:

8 *i.* Automatic interruption of Interruptible Service Agreements (e.g., Temporary Power
9 Service Agreement with BlockLAB¹ for 7.75 MW);

10 *ii.* Curtail Labrador Industrial customers through coordination with their control
11 rooms;

12 *iii.* Request capacity assistance from Industrial customers that have capacity assistance
13 agreements in place; and

14 *iv.* Request Newfoundland Power Inc. implement voltage reduction and customer
15 curtailment procedures.

¹ Blockchain Labrador Corporation ("BlockLAB").