

1 Q. **Reference: Volume I, Section 2.4.4, Issue Topic: System Reliability and Customer Operations**

2 In Order No. P.U. 13 (2016), the Board found, in part, that between 2010 and 2013 Hydro
3 decided to defer certain scheduled transformer and breaker maintenance to provide resources
4 to what it considered more critical repairs and improvements, which exposed customers and the
5 system to unnecessary risk and potentially serious consequences.

6 Please discuss how the Board’s findings are considered in Hydro’s approach to limiting capital
7 expenditures to those “...that are most critical to system operations” and those “...that are
8 absolutely and urgently required...”.

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11 A. Please refer to Newfoundland and Labrador Hydro’s response to NP-NLH-021 of this proceeding.