

1 Q. **Reference: Volume I, Section 2.4.6, Issue Topic: Operating Efficiencies**

2 Please quantify the cost efficiencies achieved that are associated with any larger initiatives
3 undertaken by Hydro over 2019 to the 2027 test year. Please also detail the initiatives expected
4 to achieve the \$4 million productivity allowance, the estimated savings associated with those
5 initiatives, and identification of any portion of the productivity allowance that remains
6 unspecified. For the unspecified amount, does Hydro anticipate meeting that target?

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9 A. Please refer to Newfoundland and Labrador Hydro's responses to PUB-NLH-027 and
10 PUB-NLH-081 of this proceeding.