

Q. Reference: Volume I, page 2.6, Chart 2-1, SAIDI (Hydro-Only) Performance 2019-2025 and Chart 2-2 SAIFI (Hydro-Only) Performance 2019-2025

Provide similar charts for each of Hydro’s rural service areas, including the Great Northern Peninsula, the South Coast, Fogo and Change Islands, White Bay—Baie Verte area, and Labrador.

A. Please refer to the System Average Interruption Frequency Index (“SAIFI”) and System Average Interruption Duration Index (“SAIDI”) in Chart 1 and Chart 2, respectively, for the requested geographical locations. These metrics were calculated using the respective customer counts and exclude major events. For most areas of the province, the regional averages are generally consistent with Newfoundland and Labrador Hydro’s overall averages as provided in Chapter 2, Chart 2-1 and Chart 2-2 of Hydro’s 2026 General Rate Application.

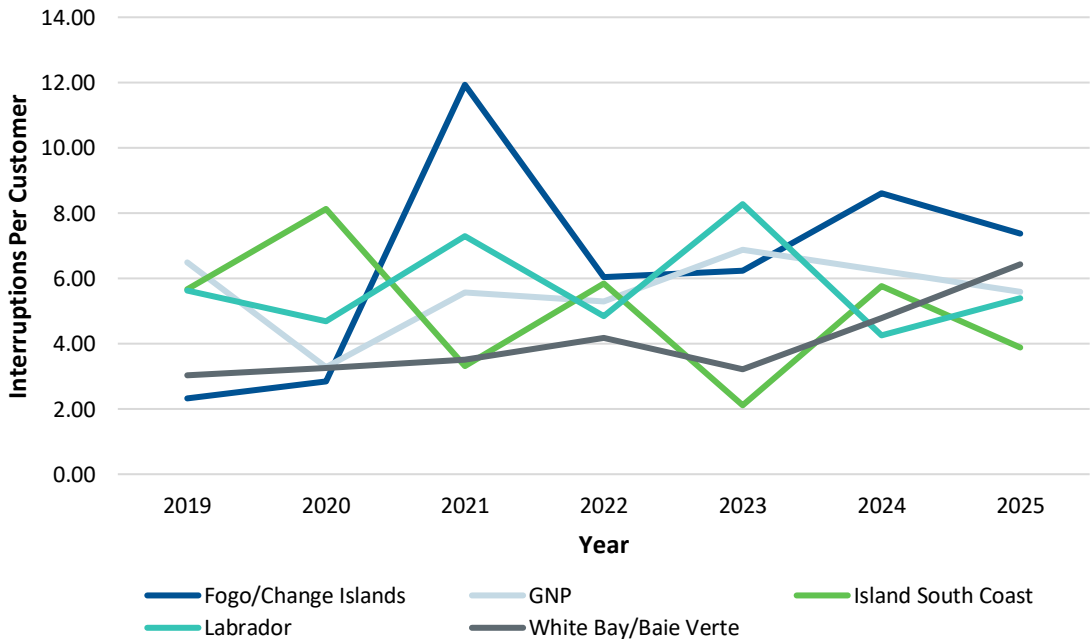


Chart 1: SAIFI – Hydro’s Rural Areas

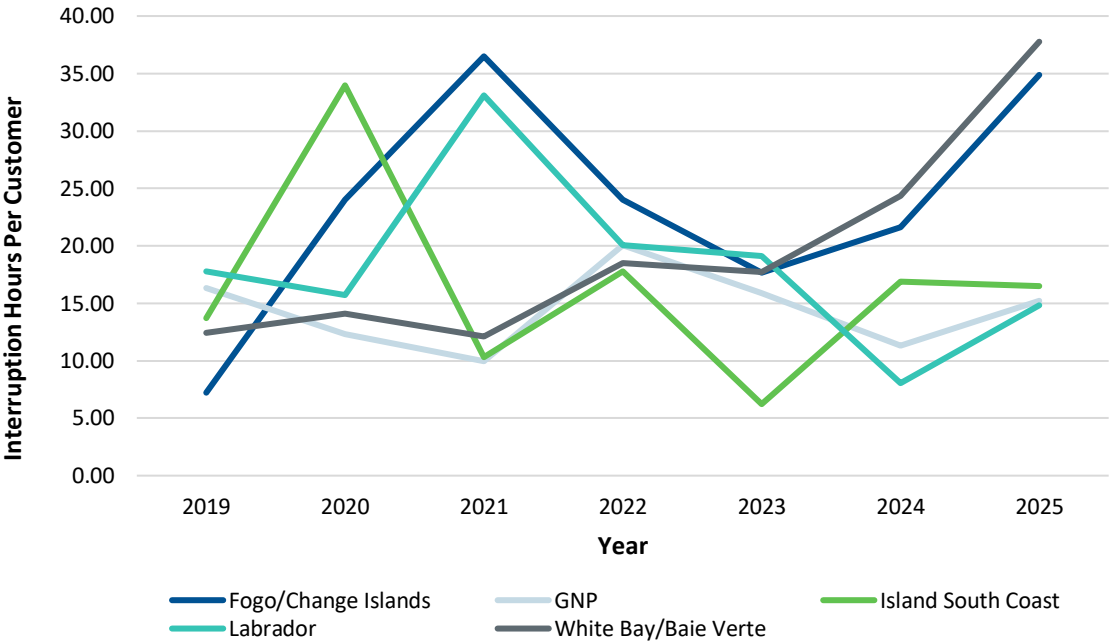


Chart 2: SAIDI – Hydro’s Rural Areas

- 1 The increases in 2025 SAIDI for the Fogo/Change Islands and White Bay/Baie Verte regions were
2 primarily driven by a winter storm that impacted the Fogo area in April 2025, and a tree-contact
3 outage that affected the White Bay area in January 2025.