

1 **Rules and Regulations**

2

3 **Q. (Rules and Regulations, para. 7(j)) Why does Newfoundland Power not simply**
4 **install the appropriate meter?**

5

6 A. Newfoundland Power installs demand meters that measure kW for customers in Rate
7 #2.1 General Service Rate 0-100 kW (110 kVA). The Company installs demand meters
8 that measure kVA for customers in Rate #2.3 General Service Rate 110 kVA – 1000 kVA
9 and for customers in Rate #2.4 General Service Rate 1000 kVA and over.

10

11 Newfoundland Power general service customers may move between rate classes
12 depending on changes to their load. For customers that move between the Rate #2.1 and
13 Rate #2.3 general service rate classes on a permanent basis, the Company will typically
14 change the customers meter to reflect the change in rate classes. For customers that move
15 between the rate classes on a temporary basis, regulation 7 (j) enables the Company to
16 bill the customer using the appropriate rate with the customer's existing meter.